

SERVICE USER PARTNERSHIP PLAN FOR 2018/19

Scottish Adoption is committed to involving service users within every aspect of the work of the organisation, ensuring the planning, service delivery and decision-making is influenced by those who receive our services.

We describe our service users as all those who benefit from the services we provide. This includes children placed for adoption; children who have been adopted; all birth parents and other relatives of children being placed for adoption; prospective adopters; adoptive parents; birth children of adoptive parents; adopted adults and local authorities who commission our services.

We are committed to ensuring that a minimum of 50% of our Board of Trustees and Adoption Panel are representative of our service user groups.

We are committed to ensuring service users develop, influence and directly contribute to the work of the organisation through their involvement in our activities.

Below are the specific objectives we will aim to achieve over this year:-

OBJECTIVE	ACTION	DATE
Extend the involvement and influence our Adoption Ambassadors (16-21 year old adopted young adults) have within our Agency and wider sector.	a) Recruit 4 new Ambassadors to join Ambassador Pool.	By August 2018
	b) Agree a new work plan for the Ambassadors	By September 2018
Support adopted children and young people to share their views about their experience with parents, professionals, Scottish Govt, Care Review.	a) Support children and young people to produce a "Hear Our Voices" film.	By September 2018
	b) Support adopted young people to organise and deliver a conference as a key event for Adoption Week Scotland.	November 2018
Use the "And Violet" Film to promote an understanding of Adoption both for the general public and a professional	a) Make the film available free of charge for any adoption agencies who wish to arrange a screening.	Ongoing
	b) Arrange a screening in the	Autumn 2018

audience.	<p>Scottish Parliament for an audience of invited guests.</p> <p>c) Work with Paul Gray (Film Director) to produce training materials to accompany the film.</p>	By March 2019
To continue to develop resources with adoptive families to promote attachment and communication.	<p>a) Review the use of kitbags with adoptive parents.</p> <p>b) Seek views on what other resources would be helpful to support early placement attachment.</p>	<p>By October 2018</p> <p>By October 2018</p>
Increase the opportunities for adoptive parent to parent support within the Agency.	<p>a) Extend the range of our parent to parent support activities with a particular emphasis on a locality based support model.</p> <p>b) Extend our parent mentoring/coaching service to make it available to all prospective adopters in the early days of placement.</p> <p>c) Recruit 2 adoptive parents to undertake Theraplay Training to introduce this as a skill in the parent to parent support options.</p>	<p>Over 2018/19</p> <p>June 2018</p> <p>December 2018</p>
Evaluate the effectiveness of our Adoption Support Services	<p>a) Recruit 2 adoptive parents to join our Agency Evaluation Group to work in partnership with Celcis in developing new tools and supporting implementation.</p>	May 2018
Continue to integrate the experience of birth parents and adult adoptees in the learning and practice of the organisation.	<p>a) Introduce Birth Parent DVD into Prep Groups.</p> <p>b) Seek new ways of using birth family and adult adoptees input into our training and support of adoptive parents.</p> <p>c) Seek funding to enable us to offer more support services</p>	<p>May 2018</p> <p>Ongoing</p> <p>Ongoing</p>

	<p>for birth families.</p> <p>d) Pilot a support group for Edinburgh based birth mothers who have a connection with Scottish Adoption.</p>	By March 2019
Extend our System of feedback/response within the Agency	<p>a) Continue to seek feedback at Prep Group, Panel and Adoption Order Granted stages, and arrange for Chief Executive or Practice Manager (After Adoption) to visit following the granting of an adoption order.</p> <p>b) Ensure any feedback receives a response and posting any improvement suggestions/actions taken on our website.</p>	<p>Over 2018/19</p> <p>Ongoing</p>
Incorporating Service User feedback in our staff and Panel Chair appraisal system.	<p>a) Staff Annual Work reviews and Panel Chair Appraisals to include feedback from service users.</p>	Ongoing
Increase level of adoptive parent involvement in Recruitment.	<p>a) Involve adoptive parents in the planning and delivery of our locality based recruitment pilot.</p> <p>b) Work with Home for Good to support a pool of Agency adopters promoting "Faith Adoption".</p>	Autumn 2018