

Duty of Candour Report 2023/24

Duty of Candour is embedded in our culture at Scottish Adoption and Fostering at both an individual staff and organisational level. When things go wrong, we are open and honest and take responsibility for them. Our learning culture supports the view that mistakes are an opportunity for learning.

Since 1st April 2018, it has been a legal requirement for organisations providing health, care or social work services to apply a Duty of Candour. When things go wrong or mistakes happen, the expectation is that people receive a clear explanation, apology and reflection on what the organisation has learned from it. This legal requirement includes a duty to provide an annual report detailing all incidents to which the Duty of Candour applies.

In the last year 1/4/2023 – 31/3/2024, there have been no incidents to which the Duty of Candour applied.

If something happens that triggers a Duty of Candour, our staff know to report this to the Chief Executive (or in her absence a Practice Manager) who will ensure that Duty of Candour procedures are followed.

In terms of support, we do understand that serious mistakes can be distressing for our staff, families, children and young people. Anyone affected will be provided with appropriate support.